

POOCH PERFECT GROOMING DISCLAIMER

Please read this document carefully and provide your signature to confirm that all our policies, terms and conditions are fully understood.

DOGS NAME

BREED

All dogs brought into Pooch Perfect for a grooming session must be fully vaccinated, wormed and flead up to date. Any live fleas found on your dog will incur an extra charge of £10 added to the original grooming price

Please inform the groomer if your dog has been diagnosed with any medical conditions and has sensitive skin. Every effort is made to ensure your dog has a gentle grooming experience, however, some dogs may have reactions to grooming products such as shaving and ear plucking etc.

If your dog is in a matted state and needs to be shaved off, as stated in the Animal Welfare Act 2006, by signing this form, you are granting us permission to do so. There will be an extra charge of £5-10 added to the grooming price for de-matting or a shave off.

Owners must inform us if your dog bites, has bitten, or if aggressive to people, other dogs or specific grooming procedures. In some cases a muzzle may need to be used. If a dog becomes stressed or too aggressive the groomer will stop, and you will be contacted to collect your dog. Full Payment would still be required.

There is always the possibility an accident could occur. Grooming equipment is extremely sharp. Even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quickening of the nails etc. In most cases this could happen when a dog is moving around on the grooming table.

I agree to allow Pooch Perfect to obtain medical treatment for my dog, if it appears that he/she is unwell or injured. This would be a veterinarian practice suitable at the time of need.

I AGREE THAT I AM FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT PROVIDED TO MY DOG

From time to time we take photographs for our social media pages, please make us aware if this is not something you agree to.

Please try to be on time for your appointment. Unfortunately after 15 minutes the appointment will expire and the groom will need to be paid for in full.

Any appointments which are missed or cancelled within less than 24 hours will be charged in full and require payment before the next appointment can be made. You will be given a time to collect your dog after their groom. Please do not arrive early as this will excite the dog and will make it impossible to finish their groom. Please also ensure you pick up at the correct time. Late pick up can incur a £10 charge. This is at the managers discretion.

TEETH CLEANING - I understand that...

The groomer will be using Cleany Teeth ultrasound toothbrush on my dog which has no vibration, no movement and no noise.

That tartar and plaque will be removed from the teeth and that on some occasions this may cause bleeding gums.

The groomer will stop the cleaning session if any loose teeth are suspected, the dog objects and becomes stressed or aggressive or requires veterinary care.

If a session has to end for any health or behavioural issues I will still pay for the teeth cleaning session in full.

I UNDERSTAND THAT I AM FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT.

NAME.....**SIGNATURE**..... **DATE**.....

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